Date: XXXX

M/S: Zain Kuwait

**Subject: Registering and Whitelist Sender ID - Acknowledgement Letter**

Dear Sir/Madam,

This is to inform you that we “**Your Company Name**“ have to send SMS notification to our customers using the below Sender ID.

We “**Your Company Name**“ acknowledge that all the messages sent through our company from the below sender ID will be Transactional messages which are specific to customers intent. This is to further confirm that the company will not send any commercial or Promotional messages (Bulk SMS) through this account.

Kindly white-list the below sender id:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| # | Sender ID | SMS Content (Provide Sample) | Type | Website or URL |
| 1 |  | Hi sir, please find Verification code | Transactional |  |
| 2 |  | Order Confirmation | Transactional |  |

“**Your Company Name**“ acknowledges that violating the above may cause inconvenience to the customers, hence the company may result in paying penalties as well as permanent deactivation of account.

Kind Regards,

Signature

Signatory Name: **STAMP**

Designation:

Email:

Address: